



Contact us

If you require this brochure in alternative formats or would like to provide feedback, please contact NCAT by:

Post:

PO Box K1026, Haymarket NSW 1240

Phone:

1300 006 228

Telephone Interpreting Service (TIS):

13 14 50

National Relay Service:

1300 555 727

Email:

communications@ncat.nsw.gov.au

Website:

www.ncat.nsw.gov.au

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Is it hard to hear in the hearing room? If yes, ask our staff for information

Arabic

هل تجد صعوبة في سماع ما يقال في قاعة المحكمة؟ إذا كانت إجابتك بنعم، اطلب من موظفينا الحصول على المعلومات.

Chinese Simplified

您在法庭中是否听不清所讲的话？如果是，请要求我们的职员帮助您。

Chinese Traditional

您在法庭中是否聽不清所講的話？如果是，請要求我們的職員幫助您。

Dinka

Arilic ku ba piŋ atö luk yic? Ku na eyic, thiéc koc kuony looi.

Farsi

آیا شنیدن در دادگاه برایتان دشوار است؟ اگر بله، از کارمندان ما اطلاعات بگیرید.

Korean

법정에서 소리를 듣는 것이 어려우신가요? 그렇다면, 우리 직원에게 정보를 요청하세요.

Spanish

¿Le resulta difícil oír bien en la sala de audiencias del juzgado? Si es así, pida información a nuestro personal.

Tamil

நீதிமன்ற அறையில் காதால் கேட்பது கடினமாக இருக்கிறதா? ஆம் என்றால், விவரங்களுக்கு எங்கள் அலுவலரைக் கேளுங்கள்.

Thai

ท่านได้ยินเสียงภายในห้องพิจารณาคดีได้อย่างชัดเจนหรือไม่? หากท่านได้ยินไม่ชัด โปรดสอบถามข้อมูลจากเจ้าหน้าที่ของเรา

Vietnamese

Có phải quý vị nghe không rõ trong phòng xử phải không? Nếu đúng vậy, quý vị hãy hỏi nhân viên của chúng tôi để được biết thông tin.



NCAT
NSW Civil &
Administrative Tribunal

Can you hear in the hearing room?



Ask us about listening amplification equipment

Do you find it hard to hear or do you use a hearing aid?

If your answer is 'yes' to either of these questions, our staff may be able to assist you by arranging listening amplification equipment for your NCAT hearing.

Assistive listening systems

NCAT uses different hearing systems to assist people who are hard of hearing.

The assistive listening systems may assist people who appear before NCAT, including:

- parties involved in the case
- legal professionals
- witnesses
- observers.

Some NCAT hearing rooms have an infrared stereo TV assistive listening system installed. This allows some users to connect directly via their hearing aids.

NCAT also uses personal amplifiers to filter noise and deliver clearer sound via a headset/headphones.

Arranging the assistive listening system

Contact us on 1300 006 228 as soon as possible to discuss arranging an assistive listening device before your NCAT hearing.

The Registry officer will ask you for:

- your name
- the date and the place of the hearing
- the file number.



* The neck loop receiver also available

On the day

1. When you arrive, tell a Registry officer or a Tribunal Member that you have requested the use of an assistive listening device.
2. Registry staff or the Tribunal Member will give you instructions on how to use the device.
3. If using the infrared assistive listening device, turn on the 'T' switch on your hearing aid or use the receiver with the neck loop.
4. Check the volume levels and the best place to sit in the hearing room.
5. Talk to a Tribunal Member if you have any difficulties during the hearing.
6. Return the device at the end of the hearing.

